

Achieve Field Service Excellence with End-to-End Service Contract to Billing Automation

Efficiently manage your field workforce and gain visibility to job cost profitability



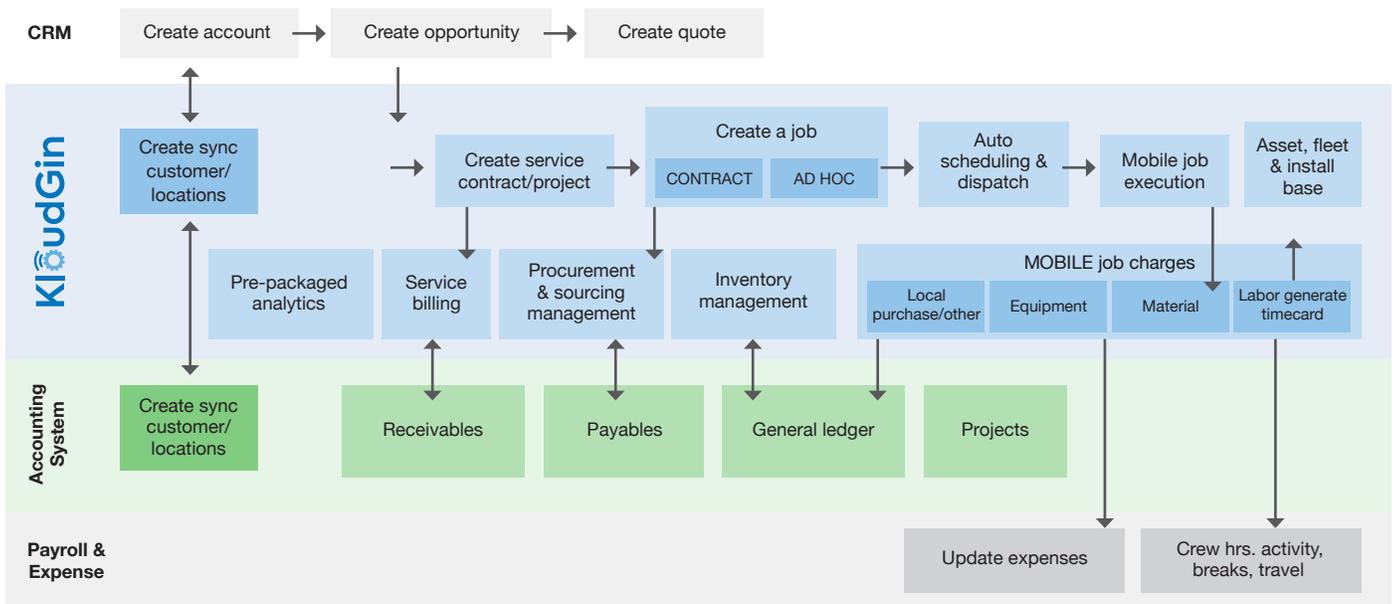
KloudGin is the only combined, one-cloud field service, work and asset management solution that connects customers, employees, sub-contractors and assets with AI-powered access to information on any device online or offline.

KloudGin’s platform digitizes the complete service contract-to-billing process for field service, work and asset management with real-time integration to your accounting software. This automation of manual processes eliminates rekeying of core information, and reduces errors and re-work. Automated scheduling and dispatch ensures that the right people, parts, and equipment get to service calls with intelligent scheduling decisions and optimal work routes.

KloudGin integrates seamlessly with bidirectional flow of data between your accounting system’s general ledger, accounts payable, accounts receivable, and other modules as needed.

Key Benefits

- 28% increase in productivity
- 33% reduction in travel times
- 18% increase in ROI



The billing integration features complete pro-forma invoice generation in KloudGin with synchronized information exchange to your accounting system for invoice delivery. Plus, KloudGin’s digital engagement platform enables you to grow your business with integration to other digital players including Shopify for eCommerce and UPS for distribution.

Integrated ecosystem to drive transformation

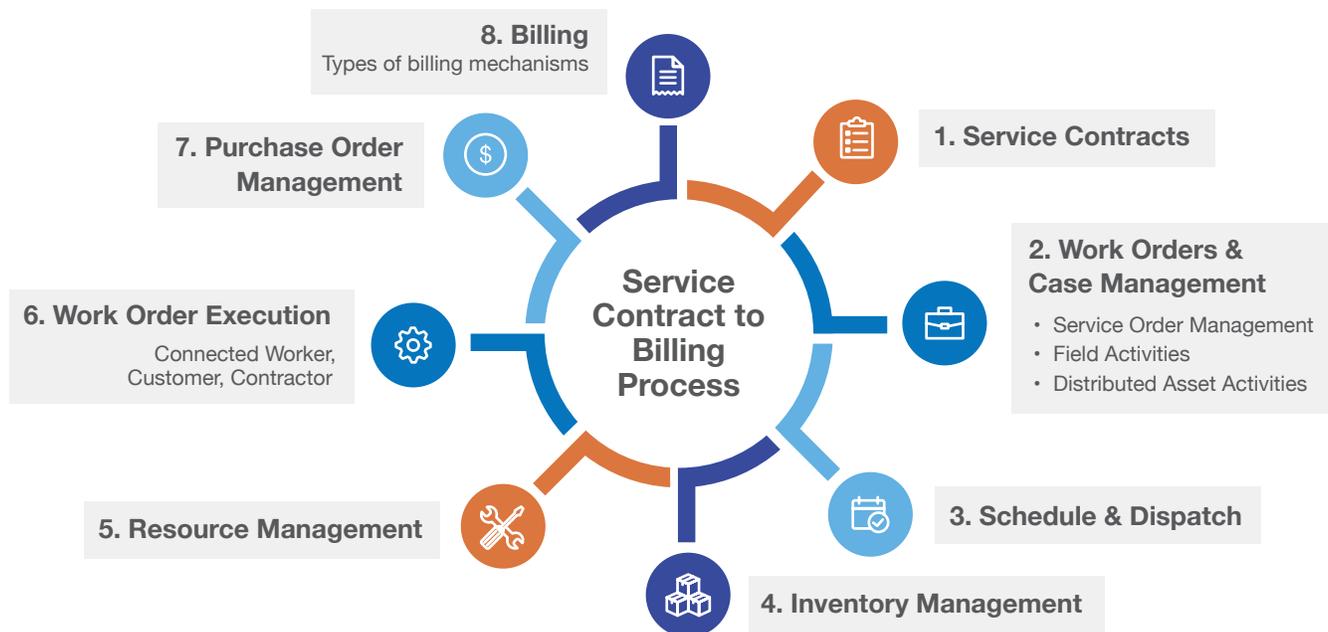
KloudGin integrates with multiple types of enterprise software solutions from ERP, CRM, eCommerce to accounting and POS systems. Our flexible architecture ensures we can connect effectively and quickly with almost any system. It is easy to choose the information you want and seamlessly share it between the back office and the field with KloudGin.



Bill faster for completed work

Eliminate multiple human reviews as a control mechanism. Increase billing accuracy and accounting productivity. Faster invoicing and shorter collection times result in improved cash flow and reduced days sales outstanding (DSO).

Eight Components of Service Contract to Billing Process



Improve field crew utilization

Increase workforce productivity of both employees and subcontractors with automated scheduling and native mobile app work execution. Features include auto time-capture, inventory and parts visibility, checklists, surveys and other digital records (e-signatures, barcode scan).

Improve safety and compliance

Keep track of crew safety and site compliance by leveraging geofencing of sites, lat/long timestamp for job activities, photos, and other GPS data logs including crew routes.

Enhance customer satisfaction

Digital engagement allows customers to open and view service requests, book appointments, track field crews, monitor work progress, update profiles, and view invoices.

Gain better insights into business

Improve decision making with insights into your business processes with detailed reports, built-in analytics and an easily configurable dashboard that will help you track important metrics, identify issues and ensure compliance.

Maximize asset utilization

KloudGin's Platform includes Enterprise Asset Management to track and monitor facility and distributed assets (both company and customer-owned). Manage asset groupings, locate and document assets, set preventive schedules, develop work plans, and execute corrective or emergency maintenance with this comprehensive cloud-based mobile-first solution.

Enable new market growth

Grow and expand branches, diversify with new service categories, such as rental, fleet, warranty, and other recurring service contracts to expand wallet-share and build greater customer lifetime value. Easily reconfigure service lines with new offerings and unique workflows, rapidly on-board merger and acquisitions.



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